PTO/SB/21 (08-03) Approved for use through 07/31/2006. OMB 0651-0031 Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 09/656,074 Application Number **TRANSMITTAL** September 6, 2000 Filing Date **FORM** Glazer First Named Inventor FEB 2 6 2004 (to be used for all correspondence after initial filing) Art Unit 2131 Technology Center 2100 **Examiner Name TBA** 2 Total Number of Pages in This Submission Attorney Docket Number 10655.9200 **ENCLOSURES** (check all that apply) After Allowance communication Drawing(s) Fee Transmittal Form to Group Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences Appeal Communication to Group Petition Amendment / Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert a After Final Proprietary Information Provisional Application Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Other Enclosure(s) (please Extension of Time Request Terminal Disclaimer identify below): Return Post Card **Express Abandonment Request** Request for Refund CD, Number of CD(s) Information Disclosure Statement Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ Incomplete Application TROOP TOOP Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm obelman, Reg. No. 39,038 Snell & Wilmer L.L. Individual name Signature Date February 20, 2004 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with

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oplicant(s):

Glazer, et al.

Attorney Docket No.: 10655.9200

Serial No.:

09/656,074

Group Art Unit:

2131

Filed:

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Examiner:

TBA

Title:

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Technology Center 2100

American Express Travel Related Services Company, Inc. (hereinafter "Assignee"), a corporation having a place of business at General Counsel's Office, American Express Tower, World Financial Center, New York, New York 10285-4900, certifies that to the best of Assignee's knowledge and belief, it is the assignee of the entire right, title, and interest in and to the above-captioned United States patent application and represents that the undersigned is a representative authorized and empowered to sign on behalf of the Assignee.

Ownership of the above-identified patent application is established by virtue of the following documentary evidence that has been reviewed by the undersigned:

An assignment from the inventor(s) of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel 011475, Frame 0368, Reel 011475, Frame 0424, and Reel 011464, Frame 0089, or for which a copy thereof is attached.

American Express Travel Related Services Company, Inc., the Assignee of the entire right, title, and interest in and to the above-captioned United States patent application and all inventions disclosed and claimed therein, hereby revokes all previous powers of attorney or authorization of agent given in the above-identified application and hereby appoints as its attorneys to prosecute the above-captioned United States patent application and to transact all business in the United States Patent and Trademark Office connected therewith and with the resulting patent, individually and collectively:

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addres		all further correspondence to Snell & Wilmer L.L.P. at the above
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	Title:	Stephen P. Norman, Secretary
	Date:	2-19-04